

**ATTACHMENT K - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
ITB 25-06
ICE CREAM AND FROZEN SPECIALTY ITEMS**

FOR: DeConna Ice Cream
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, via email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **DATE**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the solicitation number and title listed at the top of this page.

Company Providing Reference Citrus County School District
Contact Name and Title/Position Roy Pistone, Director of Food Services
Contact Telephone Number 352-726-1931 Ext. 2402
Contact Email Address pistoner@citrusschools.org

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments: DeConna Ice Cream has been our Ice Cream distributor for the past 16 years. In that time, we have rebid and renewed our Ice Cream Bid with DeConna and allowed numerous school districts throughout the state of Florida to piggyback off of the Citrus County School District Ice Cream Bid.

2. How would you rate this Company's knowledge and expertise?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: DeConna is always willing to listen to any and all concerns and ensures their products are Smart Snack compliant.

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

5. How would you rate the dynamics/interaction between the Company and your staff?
____3____ (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Nick DeConna Rating: 3

Name: Rating:

Name: Rating:

Name: Rating:

Comments:

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: Customer Service

8. With which aspect(s) of this Company's services are you least satisfied?

Comments: Not Applicable

9. Would you recommend this Company's services to your organization again?

Comments: Yes